Hytec

RICOH
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Date Submitted

Ricoh Dealer EFI Fiery Server - Service Tracker

Company Name			Contact Name	
Attention			Contact Phone	
Address 1			Contact Email	
Address 2			Ricoh Warranty	
City, State, Zip			Ricoh Claim #	
Hytec Customer #			Service Type	

EFI Part Number:		Ricoh EDP/Part Number	
Serial Number		Server Model	
Base Engine Model		Current Software	
List upgraded or Optional Items:		*Indicate if Servers have been upgraded to new models or from WIN7 to WIN10. If you have optional items such as Graphic Packages or Fifth Station it must be indicated.*	

Failure Description & Parts Replaced:

AEX Serial Shipped		Date Received	
Tracking # Issued		Tracking # Received	
Service Type Used		Order Number	
Software Needed		Software Received	
Pick Up Only	Yes, Send RS Label for Return Unit	RS Label Issued	

Important: For Units being submitted under Warranty, complete Tracker Form and all requested information and submit to your TSM. Upon approval, you will receive an email from Hytec with a shipping label and packaging instructions. A copy of the Tracker Form must be included with the unit. Units shipped in without going through approval process will be charged for any repairs, as any out of warranty unit would be.