



## We've got you covered with multiple service options and superior support

When Circuit Boards fail they can be very costly to replace. Hytec provides quality products and service support you can trust, offering board replacement options with up to 60% off the manufacturer replacement cost. Proudly servicing Ricoh since 1992, our extensive history, product line offerings and inventory make it as easy as 1 - 2 - 3 to get your client up and running. Our services include **Circuit Board Repair, Fuser & Stapler Rebuilds, Ricoh System Software, Fiery Servers, HDD Replacement, HDD Surrender Services, Advance Exchange and Board Bank Programs** and **Technical Assistance**.

### Benefits of using Hytec

- ▶ Average savings of 50% from new board cost
- ▶ Experience provides High Repair Yields
- ▶ Repairs made with Ricoh Factory Parts
- ▶ Extensive in-stock repaired boards for same day advance exchange service
- ▶ Rush repair options available
- ▶ 1-year warranty on Circuit Boards
- ▶ Technical Support

### Getting Started

[View Supported Ricoh Models](#)

[View Supported Savin Models](#)

[View Supported Lanier Models](#)

[View Fiery Server Brochure](#)





## One Vendor. Multiple Solutions.

Hytec provides Ricoh Warranty claim fulfillment for Authorized dealers, [learn more](#). Hytec also provides out-of-warranty service options based on your company's needs. If you need more information, please contact Hytec at **800.883.1001**. We will help to choose the best option for you.

### Advance Exchange

When you place an advance exchange order, a repaired board is sent to you the same day with a prepaid return shipping label for the return of the defective core board. Our advance exchange service allows 30 days to return a repairable core.

### Repair & Return

For the repair and return service option, your defective parts are sent directly to Hytec, repaired, and returned back to your location. All repaired boards come with a one-year warranty, and 90 days on electromechanical assemblies.

### Board Bank

Hytec manages customer-owned inventory and ships as required by the next business day direct to the field. Best for multi-branch field service operations.

### Ricoh Warranty Processing

As Ricoh's Authorized Parts Repair Center, Hytec provides Ricoh Warranty claim fulfillment for Authorized Dealers. [Learn More](#).

### Hytec Drive Secure<sup>SM</sup>

Hytec's turn-key service provides replacement hard drives, and certified hard drive sanitization & destruction solutions to help protect your client's data. Hytec Drive Secure is fully insured & bonded.

- ▶ Value-Added Client Solution
- ▶ Certificate of Data Destruction Provided

### Tools for Increased Service Profits

- ▶ **Identify Savings Opportunities**  
Review your OEM purchases against our Hytec Catalog to identify missed opportunities.
- ▶ **Enhance Order Processing and Maximize Savings**  
Set Hytec as the vendor for these parts and set part to "returnable" to help identify parts requiring return cores.

[View our Top Ricoh Parts](#)

[View our Top Ricoh Fusers](#)

Call or visit us online today to get started! Not sure who your sales representative is? Not a problem! View our [interactive regional map here](#).

